



STORM TRIM and STORM FABRIC

FIVE-YEAR LIMITED WARRANTY

IMPORTANT NOTICE: Storm Trim Attachment Systems products will not sustain all foreseeable wind loads and pressures. The use of hurricane protection products, including Storm Trim and/or Storm Coverings does not eliminate the risk of property damage, bodily injury, or death during hurricanes, tornadoes, and other high wind events. You should obey all evacuation and safety related orders and recommendations issued by governmental authorities.

What Does This Limited Warranty Cover: This limited warranty covers substantial defects in materials or workmanship in the Storm Trim Attachment Systems STORM TRIM and STORM FABRIC products. This limited warranty is extended to the original purchaser or original owner/occupant of the structure onto which the covered Storm Product is installed. Warranty may be transferred to subsequent owners by contacting the Warranty Department at The Muhler Company. A "Warranty Transfer Form must be submitted by US Mail to The Muhler Company, Warranty Department within 30 days of the title transfer for the property located at the Original address and structure.

How Long Does the Coverage Last: This limited warranty lasts for **FIVE (5) YEARS** from the date of the original purchase of the product.

What We Will Do To Correct Problems: Replacement parts for defective products will be provided or mailed to you free of charge. You must pay the labor and other costs for removal and replacement of the product.

How To Get Service: For fastest warranty service, first contact the installer or the dealer that supplied the product. If you do not know the name of the installer or dealer, or if this action does not result in satisfactory warranty service, then warranty claims can be submitted in writing to The Muhler Company, Inc. Attention Service Department, 630 Skylark Drive, Charleston, SC 29407. Claims may also be submitted by email to service@muhler.com or by calling us at 843-572-9727. Additional information is available on our website at www.muhler.com. We may require that you mail the defective parts to us for inspection and verification of the defect before you receive free replacement parts.

What Does This Limited Warranty Not Cover: This limited warranty does not cover problems caused by or arising from:

- Failure to properly install, inspect, use, and maintain the product in accordance with the installation instructions provided.
- Use of the product in locations or applications that are not approved by applicable building codes. The purchaser and installer are solely responsible for determining whether this product and its installation comply with all applicable building codes and requirements for hurricane protection in a particular location and application.
- Failure of non-Storm Trim Attachment System products or components.
- Use of storm panels that are not compatible with, rated for, or approved for use with Storm Trim Attachment Systems products, or use of storm panels other than those provided complete and within the original Muhler Storm Trim and Covering System and attached in compliance with the engineering requirements onto which the System is installed.
- Installation of the product in attachment point materials (i.e., window frames) that have not been tested and certified for use with Storm Trim Attachment System products.
- Failure of attachment point materials (i.e., window frames) receiving the product, or failure of other building components.
- Alteration, abuse, or misuse of this product.
- Fading or discoloration of this product, which may occur over time.
- Damage to the plastic components in the product that may occur if exposed to chemicals and corrosive substances, including certain paint thinners, solvents, cleaners, adhesives, caulks, and solvent-based primers and paints. Only latex or water-based paint products should be used on this product.
- Use of fastening screws and washers other than those provided with the product. Screws supplied with the Storm Trim Attachment System products have a unique thread design, and use of other types of screws will damage the product.
- Rust or corrosion of the fastening screws and washers if left exposed to the elements for extended periods of time. The screws and washers should be stored in a dry location when not in use.
- Over-torquing (over-tightening), cross-threading, stripping, or frequent installation and removal of the fastenings screws, which may result in damage to the threads in the product. The fastening screws must be installed in accordance with the installation instructions provided by Storm Trim Attachment Systems. Screws and the threads in the Storm Trim should be inspected for damage and wear before and after each use and after exposure to any wind event.
- Exposure of Storm Fabric to sunlight for more than 30 days (Storm Fabric panels are made from a UV inhibited material but should not be left install for more than 30 days and should not be stored exposed to sunlight)
- Exposure to wind load pressures that exceed the product design standards.

TO THE GREATEST EXTENT ALLOWED BY LAW, ALL OTHER WARRANTIES ARE DISCLAIMED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR OTHERWISE. When this product is sold or installed for use in non-commercial applications, you may be considered a "consumer" within the meaning of the Magnuson-Moss Warranty Federal Trade Improvement Act, 15 U.S.C. § 2301 et seq., in which case the duration of any implied warranties shall be limited in duration to the time period of this limited warranty. Some states do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you.

YOUR EXCLUSIVE REMEDY FOR A BREACH OF THIS WARRANTY IS EXPRESSLY LIMITED TO RECEIVING REPLACEMENT PARTS AS DESCRIBED ABOVE AND TAKES THE PLACE OF ALL OTHER REMEDIES OF ANY AND EVERY KIND. UNDER NO CIRCUMSTANCES SHALL WE BE LIABLE FOR ANY CLAIMS, LOSSES, INJURIES, OR DAMAGES TO PERSONS OR PROPERTY, OR FOR CLAIMS FOR ACTUAL, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR OTHER DAMAGES, HOWEVER OCCASIONED, ARISING FROM OR RELATED TO THE SALE, INSTALLTION, OR USE OF THIS PRODUCT. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you.

No person (including any employee, installer, distributor, dealer, agent, representative, or anyone else) has authority to modify any term or condition contained in this limited warranty or to make any other warranty regarding this product, and any attempt by anyone to do so is unauthorized, null, and void.

How State Law Applies: This limited warranty gives you specific legal rights and you may also have other rights which vary state to state.